

# WV Health Benefit Exchange Stakeholder Meeting Summary

**Group:** Carriers

**Location:** OIC 4<sup>th</sup> Floor Main Conference Room, Charleston, WV

**Date:** 6/12/12

**Time:** 10:00 a.m. – 11:45 a.m.

**Objectives:** See agenda

**Facilitator/Lead:** Carl Hadsell

**Handouts:** Financial Sustainability Overview PowerPoint presentation, Meeting Assessment Survey Results, Exchange Decision Making list

**Attendees:** Tom Bias, Perry Bryant, Jane Cline, Bill Crouch, Sherri Davis, Fred Early, Diana Hypes, Bob Kota, John Law, Alex Macia, Tom Samol, Jeremiah Samples, Phil Shimer, Todd White, Jeff Wiseman

**Next Meeting Date:** Tues., July 10th, 2012 10:00 a.m. – 12:00 p.m.

## Discussion Points

1. **What's New OIC newsletter** – The newsletter is a great resource for all types of information and activities regarding exchanges. Please send any materials and/or submissions you may have to the *What's New* newsletter to Debi McCoy at [Deborah.McCoy@wvinsurance.gov](mailto:Deborah.McCoy@wvinsurance.gov).

## 2. Exchange Updates

### a. IT

The core IT RFP has been reviewed by the State Office of Technology and CMS, and their changes have been incorporated into the current version. It is now being reviewed by State Purchasing and BMS. Their review will hopefully be done by the end of June. The RFP is currently scheduled to be awarded by late summer.

Regarding eligibility, OIC is still working with DHHR, CHIP and Medicaid on eligibility issues. Eligibility is the largest line item in the budget, and therefore, an important topic especially for sustainability budget. To date, HHS says it is still deliberating on the topic.

### b. Plan Management

An internal workgroup at the OIC is working to outline the business processes of 11 core areas of plan management. Work is anticipated to be finalized by end of June. SERFF moving along aggressively, 45-48 states plan to use it. The OIC is working with SERFF on state-specific system enhancements for plan management functions.

### c. Federal Updates

The state-based exchange and FFE (federally facilitated exchange) blueprint documents have been released and are available on the Exchange planning website, [www.bewv.com](http://www.bewv.com). OIC still needs to find out more from HHS and continues to work with them. There is a partnership model that states can opt for, in which the state and federal government have shared responsibilities. Other Updates

- **Conference Update** – Jeremiah attended an HHS sponsored system-wide Exchange conference, which 43 other states attended, to get HHS's vision of the federally facilitated exchange. The federal exchange effort is ahead of states. They know the guideline and have vendors in place. Still no indication of the cost to states to use the federal exchange or pieces of the federally managed service (FMS). Still trying to talk about how to share costs (e.g., IT, call centers) to reduce redundancy and costs across the system. Jeremiah asked many of the questions that had been asked of him at stakeholder meetings, but there are still a number of questions to be answered regarding cost. There appears a lack of attention by states as to what the cost of on-going operations of the exchange will be. This is concerning.
- **Early Innovators** – Jeremiah talked with early innovators (e.g., states like Oregon, Maryland, and Massachusetts) and they presented what they're doing regarding IT. When asked, based on their presentation, what the cost of sustainability would be, they could not provide an answer. They have

no long-term sustainability cost figures due to the short timeframe they've been given to work on IT development. Some early innovators will not likely meet the deadline for IT. Maryland and Massachusetts have suggested making their IT systems available upon completion, but allowing other states to leverage these systems is likely not feasible until 2015

- Essential Health Benefits – HHS to release rules “soon”. The rule should provide a template for reporting, along with “backfilling” options to meet all 10 categories requirements,. The state data and federal data regarding which plans are the largest by enrollment; the OIC is working with HHS to reconcile numbers. By end of third quarter 2012, WV governor to report the state’s selection of EHB benchmark.
- Community Care – Working on researching the possibility of a community care coordination initiative. They are looking at a model in North Carolina. There are a number of care coordination models, but we need to ask the right questions. What should the state do? What can OIC contribute? If any of the stakeholders have questions, comments, or suggestions, please let OIC know.
- Evaluation Strategy – OIC has an MOU with WVU to do an evaluation strategy for the exchange. Tom Bias from WVU Emerging School of Public Health and Paula Fitzgerald from the WVU School of Business and Economics are working together on the project. The evaluation project is looking at how services are provided, the business and economic impact, and health impact. . They will have six months to develop the evaluation plan and will be getting information from stakeholders during that time on what they would like to see in the evaluation. After the evaluation plan has been developed, the OIC or Exchange will determine who will be doing the actual evaluation process. Findings to date will be presented at either the July or August meeting.
- Provider Quality – OIC is working with Arnie Hassen from the WV Osteopathic School of Medicine to study provider quality issues to provide consumers with more information. They held their first meeting which was productive. More carriers are encouraged to participate in future conference calls.
- Update on CHIP – MOU between OIC and CHIP. Need to understand possible shift in children’s coverage to ensure no child “falls through the crack” as to insurance coverage. CHIP will be researching case-mixed families and changes in eligible populations.
- Health Insurance Literacy Effort – Marshall University working on this initiative. The purpose of this study is to gain insight into consumers’ understanding insurance (terminology, types) and how the Exchange can promote why health insurance is important regardless of age.
- U.S. Supreme Court Decision on Health Care Law – There is uncertainty over the ruling that is likely to be issued in June. The WV legislation addresses some options regarding what happens if changes at federal level occur. OIC has been doing contingency planning and will work with the Governor’s office and the legislature as required once a decision is rendered by the U.S. Supreme Court.

### **3. Sustainability Presentation**

Jeremiah reviewed the Financial Sustainability Overview PowerPoint presentation. (See handout.) The purpose of the presentation is to highlight the key approaches, limitations, and assumptions utilized in developing the WV Health Benefit Exchange sustainability scenarios and to analyze strategies that can be implemented to improve the financial sustainability model currently being developed by the state. He asked that everyone review the presentation and send back any questions, comments, and feedback you have. OIC would like to get as much input as possible from all stakeholders.

Q – Would a stand-alone dental plan have the same costs to access the exchange as QHPs?

A – Stand-alone dental plans will be assessed a lower fee to access the exchange.

### **4. Stakeholder Meeting Assessment Survey Results**

Carl provided an overview of the Stakeholder Meeting Assessment Survey results report from April 2012. You can obtain a copy by emailing bewv@cesd.wvu.edu.

### **5. Priority Topics Discussion**

Carl distributed the Exchange Decision Making list for everyone to review. If you have any topics from the list that you would like to be discussed at future meetings, please let us know.

## Next Meeting

The next meeting will be held Tues., July 10, 2012 10:00 a.m. – 12:00 p.m.

## Action Register

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What/Task	Who	When
1. Prepare notes from meeting	CESD	6/19/12
2. Provide thoughts to OIC on care coordination issue. Provide insights as to what is happening in the industry.	Carriers	
3. Send out to all stakeholders the next conference call meeting Arnie Hassen will have.	OIC informs CESD	
4. Send out a notice to all stakeholders of who is involved in the Health Insurance Literacy project and that one of these individuals may contact them.	OIC draft CESD sends	
5. Review the sustainability presentation by OIC and provide feedback as to suggested changes in assumptions, logical, various components used in the sustainability model.	Carriers	
6. Send out presentations given at conference along with OIC notes taken there.	OIC (Jeff) send to CESD for distribution	

## Follow-up Questions

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Question
1. Q: A:
2. Q: A:

## Session Plus/Delta

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A Plus/Delta was not done for this meeting.